



**Care Compare Five-Star Ratings of Nursing Homes**  
**Provider Rating Report for June 2025**

Ratings for <b>Finger Lakes Center for Living (335785)</b> Auburn, New York			
Overall Quality	Health Inspection	Quality Measures	Staffing
★★★★★	★★★★★	★★★	★★★★

*The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around June 25, 2025. The health inspection rating incorporates data reported through May 31, 2025. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the fourth calendar quarter of 2024.*

### Helpline

The Five-Star Helpline will operate Monday - Friday **June 23 - 27, 2025**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **July 28 - August 8, 2025**. During other times, direct inquiries to [BetterCare@cms.hhs.gov](mailto:BetterCare@cms.hhs.gov) as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.

### Important News

#### Influenza vaccination measures.

Beginning in April 2025, only the 4-quarter average value for the long-stay and short-stay influenza vaccination measures are displayed in the preview reports (the individual quarters are grayed out). These measures are found in the table containing quality measures that are not included in the QM rating (measure names: Percentage of residents assessed and appropriately given the seasonal influenza vaccine – long and short-stay). This change is intended to better reflect the specifications and timeframes for the measures, which are calculated annually for the prior year's flu season. Note that the measure specifications themselves have not changed. Also note that these measures will update annually in October beginning in 2025.