



**Care Compare Five-Star Ratings of Nursing Homes**  
**Provider Rating Report for March 2025**

Ratings for <b>Finger Lakes Center for Living (335785)</b> <b>Auburn, New York</b>			
Overall Quality	Health Inspection	Quality Measures	Staffing
★★★★★	★★★★★	★★	★★★

*The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around March 26, 2025. The health inspection rating incorporates data reported through February 28, 2025. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the third calendar quarter of 2024.*

## Helpline

The Five-Star Helpline will operate Monday - Friday **March 24 - 28, 2025**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **April 28 - May 2, 2025**. During other times, direct inquiries to [BetterCare@cms.hhs.gov](mailto:BetterCare@cms.hhs.gov) as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.