



**Care Compare Five-Star Ratings of Nursing Homes  
Provider Rating Report for September 2024**

<b>Ratings for Finger Lakes Center for Living (335785) Auburn, New York</b>			
<b>Overall Quality</b>	<b>Health Inspection</b>	<b>Quality Measures</b>	<b>Staffing</b>
<b>★★★★★</b>	<b>★★★★★</b>	<b>★★★★★</b>	<b>★★★</b>

*The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around September 25, 2024. The health inspection rating incorporates data reported through August 31, 2024. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the first calendar quarter of 2024.*

**Helpline**

The Five-Star Helpline will operate Monday - Friday **September 23 - 27, 2024**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **October 28 - November 1, 2024**. During other times, direct inquiries to BetterCare@cms.hhs.gov as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.