



## Care Compare Five-Star Ratings of Nursing Homes Provider Rating Report for February 2023

Ratings for <b>Finger Lakes Center for Living (335785)</b> <b>Auburn, New York</b>			
Overall Quality	Health Inspection	Quality Measures	Staffing
★★★★★	★★★★★	★★★★	★★★

*The Five-Star ratings provided above will be displayed for your nursing home on the Care Compare website on or around February 22, 2023. The health inspection rating incorporates data reported through January 31, 2023. The time periods for each of the quality measures that contribute to the Quality Measure (QM) rating can be found in the QM tables located later in this report. The staffing rating is based on payroll-based journal (PBJ) staffing data reported through the third calendar quarter of 2022.*

### Helpline

The Five-Star Helpline will operate Monday - Friday **February 20 - 24, 2023**. Hours of operation will be from 9 am - 5 pm ET, 8 am - 4 pm CT, 7 am - 3 pm MT, and 6 am - 2 pm PT. The Helpline number is 1-800-839-9290. The Helpline will be available again **March 27 - 31, 2023**. During other times, direct inquiries to [BetterCare@cms.hhs.gov](mailto:BetterCare@cms.hhs.gov) as Helpline staff help respond to e-mail inquiries when the telephone Helpline is not operational.

### Important News

#### Adjusting Quality Measure Ratings due to Schizophrenia Audits

In January 2023, CMS began conducting audits of schizophrenia coding in the Minimum Data Set (MDS) data. Facilities selected for an audit will receive a letter explaining the purpose of the audit, the process that will be utilized, and instructions for providing supporting documentation. During the audit process, facilities will have the opportunity to ask questions and seek any clarification needed. Additionally, at the conclusion of the audit, the facility will have the opportunity to discuss the audit results with CMS.