



Important Information about Paying for Your Care at Auburn Community Hospital

Auburn Community Hospital is a participating provider in many health plan networks. You can find a list of the plans in which we participate on Page 2 of this document. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that the physician services you receive in the hospital are not included in the hospital's charges. Physicians who provide services at the hospital may be independent voluntary physicians or they may be employed by the hospital. Physicians bill for their services separately and may or may not participate in the same health plans as the hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found on Page 2 of this document. **Auburn Community Hospital** contracts with a number of physician groups, such as anesthesiologists, radiologists and pathologists, to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available on Page 3 of this document. You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed. Your physician will also be able to tell you whether the services of any physicians employed or contracted by Auburn Community Hospital are likely to be needed, such as anesthesiologists, radiologists and pathologists. Contact information for these physicians is available on Page 3 of this document. You should contact these groups directly to find out which health plans they participate in.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available from the ACH Billing Office. If you have any questions regarding the above please contact the **ACH Billing Office at 315-255-7304**.

If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about financial assistance is available on our [Patient Forms](#) page or you may contact our **Financial Assistance Office at 315-255-7210**.



PARTICIPATING INSURANCE CARRIERS

The following insurance carriers participate with Auburn Community Hospital

Contact information for employed physicians is available under the “Find a Physician” tab on the hospital’s website, here: <http://www.auburnhospital.org/directory/people>

If you have any questions, please contact the ACH Billing Office at 315-255-7304

AARP	HUMANA SUPPLEMENT
AETNA MEDICARE HMO	LIFETIME BENEFIT SOLUTION
AETNA US HEALTHCARE	MARTINS POINT
AHP ADVANTAGE HEALTH PLAN	MEDICAID
AMERICHoice PART B	MEDICARE
APWU HEALTH PLAN	MUTUAL OF OMAHA INS CO
BC CHP FHP MNGD MCAID	MVP GOLD
BC TRAD PPO POS HMO BCARD	MVP HEALTH PLANS
BC VALUMED PLUS	OPTUM HEALTH BEAVIOR SOLUTION
CHAMPUS TRICARE	OXFORD HEALTH
CHAMPVA	PHCS POMCO
CIGNA HEALTHCARE CIGNA	PREFERRED CARE
MEDICARE HMO COMBINED	PREFERRED CARE GOLD
LIFE COMMERCIAL NON	REPLACEMENT FOR MEDICARE
ELECT CONNECTICUT	TODAY'S OPTIONS
GENERAL INS	TODAY'S OPTIONS EXCHANGE
CORRECTIONAL FACILITIES	TOTAL CARE
DEFINITY HEALTH	TRICARE FOR LIFE
EBS BENEFIT SOLUTIONS INC	UHC COMMUNITY PLAN
EMPIRE PLAN	UHC MEDICARE COMPLETE CHOICE
EVERCARE	UNITED BEHAVIORIAL HEALTH
FIDELIS CARE DIRECT PCP	UNITED HEALTHCARE
FIDELIS CARE MARKETPLACE	UNITEDHEALTHCARE EMPIRE PLAN
FIDELIS DUAL ADVANTAGE	UNIVERA HEALTHCARE SSA
FIRST UNITED AMERICAN	VALUE OPTIONS
GROUP HEALTH INC	VETERANS ADMINISTRATION
HARVARD PILGRIM HEALTH	WAUSAU INSURANCE CO
HEALTHNOW	WELLCARE
HIGHMARK MEDICARE CHOICE	
HOSPICE COMFORT CARE	
HOSPICE OF FINGER LAKES	
HUMANA GOLD PLUS	



PHYSICIAN GROUPS PROVIDING CARE AT ACH

UR Imaging Sciences

Collection & Billing
175 Corporate Woods
Suite 100
585-758-7801

Eastern Finger Lakes EMC (Emergency Care)

Med Care Administrators
9360 River Rd.
Marcy, NY 13403
315-736-2080

Paragon Practice Solutions (Pathology)

6390 Fly Road
East Syracuse, NY 13057
315-216-5021

Anesthesia Services

Medical Management Resources, Inc. (MMRI)
5000 Brittonfield Pkwy #500
Esat Syracuse, NY 13057
315-446-0033