



Important Information about Paying for Your Care at Auburn Community Hospital

Auburn Community Hospital is a participating provider in many health plan networks. You can find a list of the plans in which we participate on Page 2 of this document. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that the physician services you receive in the hospital are not included in the hospital's charges. Physicians who provide services at the hospital may be independent voluntary physicians or they may be employed by the hospital. Physicians bill for their services separately and may or may not participate in the same health plans as the hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found on Page 2 of this document. **Auburn Community Hospital** contracts with a number of physician groups, such as anesthesiologists, radiologists and pathologists, to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available on Page 3 of this document. You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed. Your physician will also be able to tell you whether the services of any physicians employed or contracted by Auburn Community Hospital are likely to be needed, such as anesthesiologists, radiologists and pathologists. Contact information for these physicians is available on Page 3 of this document. You should contact these groups directly to find out which health plans they participate in.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available from the ACH Billing Office. If you have any questions regarding the above please contact the **ACH Billing Office at 315-255-7304**.

If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about financial assistance is available on our [Patient Forms](#) page or you may contact our **Financial Assistance Office at 315-255-7210**.



PARTICIPATING INSURANCE CARRIERS

The following insurance carriers participate with Auburn Community Hospital

Contact information for employed physicians is available under the “Find a Physician” tab on the hospital’s website, here: <http://www.auburnhospital.org/directory/people>

If you have any questions, please contact the ACH Billing Office at 315-255-7304

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| AARP | HUMANA SUPPLEMENT |
| AETNA MEDICARE HMO | LIFETIME BENEFIT SOLUTION |
| AETNA US HEALTHCARE | MARTINS POINT |
| AHP ADVANTAGE HEALTH PLAN | MEDICAID |
| AMERICHoice PART B | MEDICARE |
| APWU HEALTH PLAN | MUTUAL OF OMAHA INS CO |
| BC CHP FHP MNGD MCAID | MVP GOLD |
| BC TRAD PPO POS HMO BCARD | MVP HEALTH PLANS |
| BC VALUMED PLUS | OPTUM HEALTH BEAVOR SOLUTION |
| CHAMPUS TRICARE | OXFORD HEALTH |
| CHAMPVA | POMCO |
| CIGNA HEALTHCARE | PREFERRED CARE |
| CIGNA MEDICARE HMO | PREFERRED CARE GOLD |
| COMBINED LIFE | TODAY'S OPTIONS |
| CONNECTICUT GENERAL INS | TODAY'S OPTIONS EXCHANGE |
| CORRECTIONAL FACILITIES | TRICARE FOR LIFE |
| DEFINITY HEALTH | UHC COMMUNITY PLAN |
| EBS BENEFIT SOLUTIONS INC | UHC MEDICARE COMPLETE CHOICE |
| EMPIRE PLAN | UNITED BEHAVIORIAL HEALTH |
| EVERCARE | UNITED HEALTHCARE |
| FIDELIS CARE DIRECT PCP | UNITEDHEALTHCARE EMPIRE PLAN |
| FIDELIS CARE MARKETPLACE | UNIVERA HEALTHCARE SSA |
| FIDELIS DUAL ADVANTAGE | VALUE OPTIONS |
| FIRST UNITED AMERICAN | VETERANS ADMINISTRATION |
| GROUP HEALTH INC | WAUSAU INSURANCE CO |
| HARVARD PILGRIM HEALTH | WELLCARE |
| HEALTHNOW | |
| HIGHMARK MEDICARE CHOICE | |
| HOSPICE COMFORT CARE | |
| HOSPICE OF FINGER LAKES | |
| HUMANA GOLD PLUS | |



PHYSICIAN GROUPS PROVIDING CARE AT ACH

UR Imaging Sciences

Collection & Billing
175 Corporate Woods
Suite 100
585-758-7801

Eastern Finger Lakes EMC (Emergency Care)

Med Care Administrators
9360 River Rd.
Marcy, NY 13403
315-736-2080

Paragon Practice Solutions (Pathology)

6390 Fly Road
East Syracuse, NY 13057
315-216-5021

Anesthesia Services

Medical Management Resources, Inc. (MMRI)
5000 Brittonfield Pkwy #500
East Syracuse, NY 13057
315-446-0033

LabCorp

1-800-845-6167