

Options for Care

If you have any doubts about which option to choose, contact your doctor's office.

Doctor's Office

Call your doctor's office at any time to ask which option would be best for your health care. During office hours, there may be same day appointments available.

Urgent Care

Auburn

Finger Lakes Medical Care Center

303 Grant Avenue
Phone 315-258-7100
Hours: Monday-Sunday, 8:00am-5:00pm

Urgent Care of Auburn

37 W. Garden Street, Suite 105
Phone 315-252-0000
Hours: Monday-Friday, 8:00am-8:00pm
Saturday-Sunday, 9:00am-5:00pm

Skaneateles

Urgent Medical Care of Skaneateles

803 Genesee Street (Route 20)
Phone 315-685-9355
Hours: Monday-Saturday, 8:00am-8:00pm
Sunday, 8:00am-6:00pm

Emergency Room

Auburn Community Hospital

17 Lansing Street
Phone 315-255-7075
Hours: 24 hours a day, 7 days a week

NEUROLOGY SERVICES OF AUBURN
17 E. Genesee St., Suite 101, Auburn, NY | 315-252-7434

SURGICAL SERVICES OF AUBURN
77 Nelson St., Auburn, NY | 315-253-1832

AUBURN GASTROENTEROLOGY
17 E. Genesee St., Suite 101, Auburn, NY | 315-253-5151
24 State St., Seneca Falls, NY | 315-567-0490

AUBURN PRIMARY CARE
Health Central, 37 West Garden St.
Suite 201, Auburn, NY | 315-567-0777

AMMS NEPHROLOGY
ACH, 17 Lansing St., Suite 1157
Auburn, NY | 315-567-0390

AUBURN PULMONARY & SLEEP MEDICINE
77 Nelson St., Suite 240, Auburn, NY | 315-252-8838

AUBURN EARS, NOSE & THROAT SERVICES
77 Nelson St., Suite 240, Auburn, NY | 315-255-3300

**AUBURN REGIONAL
DIABETES & ENDOCRINOLOGY**
Health Central, 37 West Garden St., Suite 201
Auburn, NY | 315-567-0700

AUBURN ORTHOPAEDIC SPECIALISTS
77 Nelson St., Suite 120, Auburn, NY | 315-252-7559

AMMS FAMILY MEDICINE
ACH, 17 Lansing St., Suite 115
Auburn, NY | 315-567-0777

UPSTATE UROLOGY OF AUBURN
161 Genesee St., Suite 106, Auburn, NY | 315-567-0555

AUBURN INTERNAL MEDICINE & PEDIATRICS
161 Genesee St., Suite 203, Auburn, NY | 315-255-0947

AUBURN OBSTETRICS & GYNECOLOGY
143 North St., Auburn, NY | 315-252-5028

*The only Obstetrics practitioners delivering
at ACH's modern maternity wing!*

In Partnership with



Doctor's Office, Urgent Care, or Emergency Room?

Our goal is to help you choose the best place to go for health care. This guide provides information on where to go to get the right care, in the right setting, at the right time. For most medical problems, you can get the best care from your regular health care provider because they know you and your medical history.

Doctor's Office

The best place to get care is a doctor's office for illnesses, minor injuries and routine health exams. Your doctor can also help you manage your health over time.

You should make an appointment with your doctor's office for:

Common Illnesses

Colds, ear aches, fever, flu, migraines, rashes, sore throats

Minor Injuries

Back pain, minor cuts and burns, minor eye injuries, sprains

Routine Health Visits

Prescription refills, regular physicals, screenings, vaccinations

Urgent Care Clinics

When your doctor is not available, urgent care clinics provide attention for non-life threatening medical problems or problems that could become worse if you wait.

Urgent care clinics provide walk-in appointments and are often open seven days a week, with extended hours.

When your regular doctor or health care provider is not available, you should go to an urgent care clinic for:

Common Illnesses

Colds, ear aches, fever, flu, migraines, rashes, sore throats

Minor Injuries

Back pain, minor broken bones, minor cuts and burns, minor eye injuries, sprains

Usually open extended hours into the evening and on the weekends.

No matter where you go for care, please be sure to bring a list of the current medications you are taking.

Hospital Emergency Rooms

You should use a hospital emergency room for very serious or life threatening problems. Hospital emergency rooms are not the place to go for common illnesses or minor injuries.

If you are experiencing any of the following symptoms, don't wait! Call 911 or get to your nearest hospital emergency room.

- Chest pain
- Coughing or vomiting blood
- Deep cuts or bleeding that won't stop
- Difficulty breathing or shortness of breath
- High fevers
- Numbness in the face, arm, or leg
- Seizures
- Severe abdominal pain
- Severe burns
- Sudden blurred vision
- Sudden dizziness, weakness, or loss of coordination or balance
- Sudden, severe headache (not a migraine)
- Any other condition you believe is life threatening

Open 24 hours a day, 7 days a week, 365 days a year.

